

Baywood Walks & Wags – Dog Walking Agreement

This agreement is designed to ensure a happy, safe, and reliable service for both you and your dog. We keep things friendly and straightforward—just like our walks!

1. Client & Pet Information

Owner name: _____
Dog's name: _____
Breed/age: _____
Address: _____
Phone: _____
Emergency contact: _____

2. Our Promise to You

At Baywood Walks & Wags, we promise to:

- Care for your dog with kindness, patience, and respect.
 - Keep your dog safe and supervised at all times.
 - Send updates and photos when agreed.
 - Treat your home with care and keep keys secure.
 - Contact you right away if any issues arise.
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3. Your Agreement with Us

To help us give your dog the best experience, you agree to:

- Provide accurate, up-to-date information about behaviour, health, and needs.
 - Keep vaccinations, flea/tick, and worming treatments current.
 - Ensure your dog has a secure collar/harness and ID tag.
 - Inform us of any changes in routine, health, or behaviour.
 - Allow us controlled off-lead walking **only** if you've given written permission.
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4. Walk Types & Group Compatibility

- Group walks are suitable for friendly, social dogs.
- Dogs will be matched thoughtfully based on size, temperament, and energy levels.

- If a dog becomes unsuitable for group walks, we may recommend solo walks for their comfort and safety.

Off-lead permission:

- ☐ Yes
 - ☐ No
 - ☐ In safe areas only
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5. Health, Behaviour & Safety

- You confirm your dog is fit and healthy for walks.
 - Any behaviour issues must be disclosed (no judgement—communication helps keep everyone safe).
 - If your dog becomes ill or injured during a walk, we may seek veterinary care. Vet costs remain the owner's responsibility.
 - Bitches in season cannot join group walks.
 - Aggressive behaviour may require suspension or review of service.
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6. Cancellations & Payments

- Cancellations require **24 hours' notice**.
 - Late cancellations may be charged at full rate.
 - Payment is due:
 - ☐ Weekly
 - ☐ Monthly
 - ☐ Per walk
 - Services may be paused for overdue payments.
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7. Weather & Walk Adjustments

We walk in most weather, but during extreme heat, storms, ice, or unsafe conditions, walks may be:

- Shortened
- Moved to shaded/safe areas
- Replaced with a home visit

Safety always comes first.

8. Keys & Home Access

- All keys are labelled anonymously and stored securely.

- We will ensure your home is locked and secure at pick-up and drop-off.
 - If we cannot access the dog due to locked gates, changed codes, etc., the walk fee may still apply.
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9. Photos & Social Media

With your permission, we may share photos of your dog on our pages. No personal details or locations will ever be shared.

Photo permission:

- ☐ Yes
☐ No
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10. Liability

- Baywood Walks & Wags is fully insured for dog walking, transportation, and key handling.
 - While we take every possible precaution, we cannot be held liable for injury, illness, loss, or damage that occurs due to unforeseeable events or risks beyond our control.
 - Owners remain responsible for any damage or injury caused by their dog.
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11. Agreement & Signature

I confirm that I have read, understood, and agree to the terms of this Dog Walking Agreement with Baywood Walks & Wags.

Owner signature: _____

Date: _____

Baywood Walks & Wags signature: _____

Date: _____
